

To Our Valued Customers,

As you operate across Canada during this challenging time, we are working hard to ensure we have the products needed to keep you productive and safe.

Effective June 17, 2020, Brafasco has reintroduced the Return Policy in accordance with Brafasco's standards at participating walk-in locations. **However, the COVID-19 Return Policy on certain product categories remains in effect, as described below.**

All products that fall into the following categories are deemed "All Sales Final" and are not eligible for return if purchased after April 20, 2020. The only exception will be items that have a manufacturer defect or were damaged during shipment.

All Respiratory Protection	Spray Bottles
Face Masks	Disinfectants & Cleaning
Disposable Gloves	Products/Chemicals
Disposable Clothing	Soaps & Sanitizers
Safety Glasses, Goggles & Face Shields	Dispensers, Paper Towels & Toilet Paper
Thermometers	Special Buys
	COVID-Related Products & Services

We value your business and appreciate your understanding during these unprecedented times. If you have any questions, please contact your local Brafasco representative or Brafasco branch.

For Brafasco's latest operational updates surrounding this extraordinary time, please visit www.Brafasco.com/COVID-Update.

Thank you for choosing Brafasco. We support and appreciate what you do every day.

Stay healthy and safe,

Your Brafasco Team

