

# IMPORTANT PRODUCT INSPECTION NOTICE - NRG-200-N ROPE GRAB (RG-08)

Norguard Industries has discovered a defect in a selection of Rope Grabs, part number NRG-200-N. While not all NRG-200-N Rope Grabs are affected, all use of this product should be halted until it can be inspected. Please follow the process detailed in this notice for inspecting product, examples of the defect, and the process for returning affected product.

**THERE HAVE BEEN NO ACCIDENTS OR INJURIES RELATED TO THIS CONDITION.  
THIS IS NOT A PRODUCT RECALL.**

**PLEASE TAKE IMMEDIATE ACTION TO COMPLETE THE FOLLOWING STEPS:**



## STEP 1: HOW TO IDENTIFY AFFECTED ROPE GRABS

All NRG-200-N Rope Grabs provided from September 1st, 2015 to December 31st, 2016 should be removed from service and inspected. Norguard is reviewing all purchase orders for this part, and a Norguard representative will reach out to their distributors if records indicate an affected Rope Grab was purchased.

Affected product will be marked with the following: **Norguard RG-08**. Only Rope Grabs provided by Norguard are potentially affected; no Guardian Fall Protection Rope Grabs are at risk of this defect.

Please note that this Rope Grab is provided with a selection of other Norguard parts, including the following:

- NRG-200-L
- NRG-200-S
- NRK-200S-25
- NRK-200S-50
- NRK-200S-75
- NRK-200S-100
- NRG-200-N
- WAH-KIT-1
- Norguard Custom Roofing Kits



## STEP 2: HOW TO INSPECT AFFECTED ROPE GRABS

Please refer to the following inspection steps and images.

For affected parts, the rasped wheel component is able to be fully removed from the locking screw. Please note that Norguard has conducted extensive testing of affected samples and determined they function safely when properly installed and present no risk of accidental detachment when in use, however the rasped wheel is not intended to be removable and consequently merits this inspection notice.

Please click here to watch the product inspection video: <https://youtu.be/oYyH8YZDNK4>

1. With the Rope Grab in a fully closed and locked position, turn the rasped wheel counterclockwise.

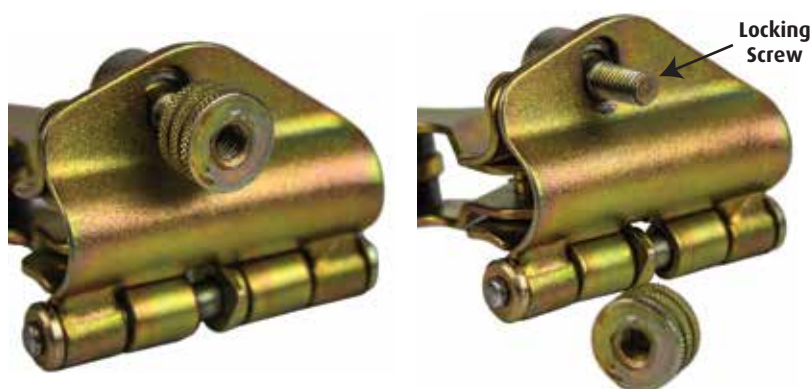
2. Continuing to turn, the rasped wheel should meet a point of resistance, at which point the release lever must be engaged to continue turning. If Rope Grab functions in this manner, and if rasped wheel is not able to be removed from locking screw with further turning, the product is NOT defective.

3. If rasped wheel can be turned without engaging the release lever and can be fully removed from locking screw, the product IS defective and should be removed from service.

OK



NO



### STEP 3: REMOVE DEFECTIVE PRODUCT FROM SERVICE

If you find that you have a defective unit, immediately remove product from service and contact Norguard for return or replacement. DO NOT attempt to repair fall protection equipment under any circumstances.

### STEP 4: CONTACT NORGUARD REGARDING DEFECTIVE UNITS

Customers with affected units should contact the Norguard product manager for all product returns, exchanges, or questions. Norguard will assume all shipping costs. All product returns should be sent to the following address:

580 Notre Dame Ave.  
Sudbury, ON P3C 5L2  
Attn: Andre Pelland

Norguard Product Manager: 1-705-626-6152  
Norguard Customer Service: 1-800-267-6855

We have posted this notice on our website at: <http://norguard.com/fall-protection-resources/blog>

Thank you for your cooperation.